



# AMERICAN YOUTH SOCCER ORGANIZATION

## 2020 Golden Gate Camp FAQ's

### **Why attend Golden Gate Camp?**

Golden Gate Camp is an annual retreat for the advanced training of Coaches, Referees, Management Staff and Instructors. While at camp you will have the opportunity to meet volunteers from different regions, share experiences, develop friendships and learn both together and from each other in a comfortable setting away from the distractions of our everyday lives.

Some courses are as short as one day, others are spread over Friday, Saturday and Sunday. Course fees include overnight accommodations (in the college dorms) and meals in the dining facility. More specific details on meals and overnight accommodations can be found in the Welcome Letter. Class size is limited, so enroll early to guarantee a spot.

When volunteers receive training our kids benefit and our regions run more smoothly.

### **When is the 2020 CAMP?**

The dates for the 2020 Golden Gate Camp are July 31 – Aug 2 at Menlo-Atherton College.

### **What about COVID-19?**

Due to the COVID-19 situation, there may be measures placed on GGC staff and attendees regarding social distancing, non-sharing of dorm rooms, additional cleaning requirements, and smaller class sizes. Any measures placed on the camp by Menlo-Atherton College, San Mateo County, or the State of California will be communicated to the staff and attendees prior to the start of the camp.

### **Now that I've pre-registered what do I do?**

Check the [GGC web page](#) on the Section 2 website for news and updates. Once the final decision has been made by the college to allow the camp, you will be emailed with a link to complete your registration on our CVENT event platform. If the course you registered for requires pre-course work, you will hear from your assigned instructor regarding details and deadlines for submittal.

### **I don't know my Section, Area, or Region where can I find that?**

Ask your Regional Commissioner, a board member or look on your volunteer form in the boxes immediately after your Birth Date.

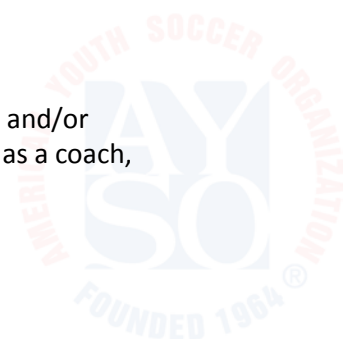
### **Prerequisites – where are they listed?**

Prerequisites or required AYSO certifications for the courses are listed on the Pre-registration Form and are listed in the 2020 Course Offerings documents on the [GGC web page](#).

### **Prerequisites – where do I find my AYSO certifications?**

Log into your regional or area Sports Connect (formerly Blue Sombrero) site and/or AYSOU to view your certifications. If you have multiple certifications either as a coach,

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BALANCING  
POSITIVE  
GOOD  
PLAYERS





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board member or referee you may need to choose the specific discipline in order to view your certification record.

### **What if I signed up for the wrong course?**

Email the Camp Director at [GGC-info@section2.org](mailto:GGC-info@section2.org) they can correct this.

### **Can Youth Volunteers attend?**

Yes, Youth Volunteers are welcome to attend. If staying on campus they must room (dorm style) with a Parent or Guardian of the same gender (College rules).

### **What about meals?**

See the meals chart included in the Welcome Letter. Add on meals will be available when registering in CVENT in July.

### **What about overnight accommodations?**

Dorm style rooms, sheets, pillow, blanket, towels, toilet paper provided. Rooms are NOT air conditioned. If the weather looks to be warm you may want to bring a fan. If you are cold at night you may want to bring an extra blanket.

### **If I live close by do I have to stay on Campus?**

We prefer you stay on campus, however if you choose not to the price remains the same.

### **Can my region pay directly?**

Starting in 2019, the GGC Staff encouraged all volunteers to register via credit card through the CVENT registration program. Email confirmations are sent upon receipt of payment. The same manner of payment will apply for GGC 2020. National has approved use of the Regional Wells Fargo cards for this event.

If a region absolutely needs to pay by check for their volunteers, the check must be delivered to the registration desk prior to any volunteer attending a class, no matter the day of the camp.

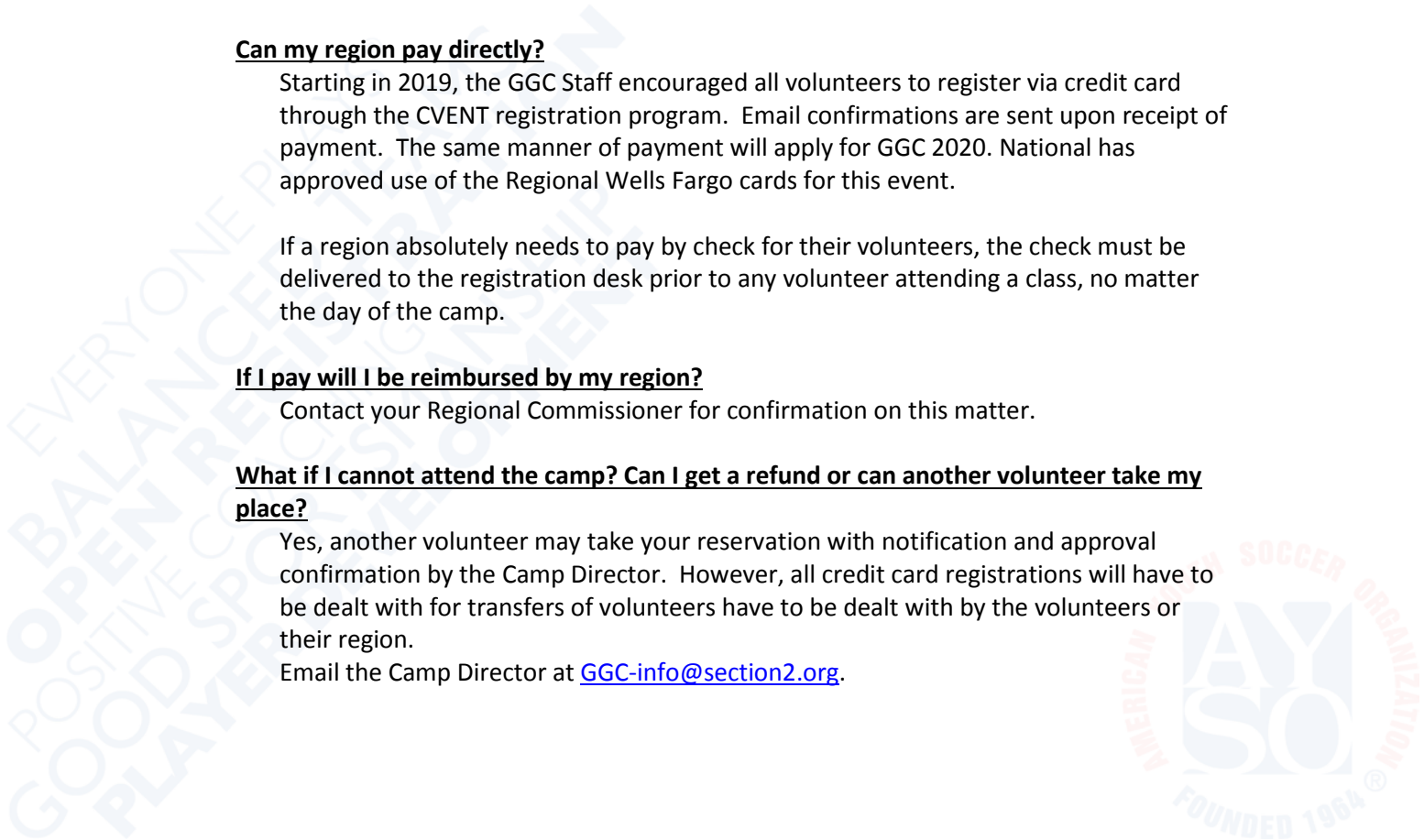
### **If I pay will I be reimbursed by my region?**

Contact your Regional Commissioner for confirmation on this matter.

### **What if I cannot attend the camp? Can I get a refund or can another volunteer take my place?**

Yes, another volunteer may take your reservation with notification and approval confirmation by the Camp Director. However, all credit card registrations will have to be dealt with for transfers of volunteers have to be dealt with by the volunteers or their region.

Email the Camp Director at [GGC-info@section2.org](mailto:GGC-info@section2.org).





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### Refund Policy

Golden Gate Camp is run on a breakeven cost model as a service so our volunteers can receive training in a residential weekend setting where they have access to some of the best instructors in AYSO. When people sign up and then cancel or do not show up we still incur certain costs as our Section must commit to the venue for meals, classroom space, materials, and instructors. Many of these are sunk costs which we have committed to and are not able to recoup. While we do understand that there are a number of personal and work situations which can occur and may cause a volunteer to have to cancel we have still incurred costs which can't be refunded.

If for any reason you can't attend GGC you must immediately notify the Camp Director at [GGC-info@section2.org](mailto:GGC-info@section2.org).

We feel the following is a fair reflection of fees and lead times where we can make a refund should a request be made. **Cancellations must be made via email.**

Refund Policy:

- 1) Cancellation prior to July 15, 2020 (and with acknowledgement of cancellation from the Camp Director).....100% refund of fees paid.
- 2) Cancellation after July 15, 2020 or a **NO SHOW = NO REFUNDS.**
- 3) The volunteer's home Area or Region will be responsible to pay for any volunteer who registers and is a no-show to the camp and did not provide a cancellation notice per bullets 1 and 2 above. Section 2 WILL NOT cover the cost of late cancellations or no-shows.

**\*\*\*Advanced Coach and Intermediate Coach Training refund policy\*\*\***

**No refunds after July 15, 2020, another volunteer from your region may take your place IF there is sufficient time for the pre-course work to be completed**

### Will there be internet available?

Yes, a password will be provided for you, ask at check-in.

### Do I need a parking pass?

No, HOWEVER do **not** park in Faculty, Staff or and individually marked spaces. YOU WILL BE TOWED AWAY!

EVERYONE GETS TO PLAY!  
BALANCING POSITIVE COACHING AND GOOD SPORTSMANSHIP  
OPEN RECEPTION  
POSITIVE COACHING  
GOOD SPORTSMANSHIP  
PLAYER DEVELOPMENT

